



LEAD MEMBER FOR COMMUNITIES AND SAFETY

DECISIONS to be made by the Lead Member for Communities and Safety,
Councillor Bill Bentley

FRIDAY, 1 SEPTEMBER 2017 AT 11.30 AM

CC1, COUNTY HALL, LEWES

AGENDA

- 1 Decisions made by the Lead Cabinet Member on 20 July 2017 (*Pages 3 - 4*)
- 2 Disclosure of Interests
Disclosure by all Members present of personal interests in matters on the agenda, the nature of any interest and whether the Members regard the interest as prejudicial under the terms of the Code of Conduct.
- 3 Urgent items
Notification of any items which the Lead Member considers urgent and proposes to take at the appropriate part of the agenda.
- 4 Regulation of Investigatory Powers Act (RIPA) update (*Pages 5 - 28*)
Report by the Assistant Chief Executive
- 5 Any urgent items previously notified under agenda item 3

PHILIP BAKER
Assistant Chief Executive
County Hall, St Anne's Crescent
LEWES BN7 1UE

24 August 2017

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LEAD MEMBER FOR COMMUNITIES AND SAFETY

DECISIONS made by the Lead Member for Communities and Safety, Councillor Bill Bentley, on 20 July 2017 at County Hall, Lewes

8 DECISIONS MADE BY THE LEAD CABINET MEMBER ON 28 JUNE 2017

8.1 The Lead Member confirmed as a correct record the minutes of the meeting held on 28 June 2017.

9 REPORTS

9.1 Reports referred to in the minutes below are contained in the minute book.

10 PETITION - MEASURES TO REDUCE SPEED ON PRIORY STREET AND SOUTHOVER HIGH STREET, LEWES

10.1 The Lead Member considered a report by the Director of Communities, Economy and Transport.

10.2 Mr David Williams, the Lead Petitioner, spoke to support the petition, and to report on further discussions with the Lewes District Council Conservation area team. The Lead Member thanked the petitioners for the strength of their feeling on the issue, and confirmed that officers will consider any further representations from Lewes District Council. The Lead Member also highlighted the unauthorised signs along the length of the roads.

DECISIONS

10.3 RESOLVED to advise the petitioners that (1) the current 20mph zone and associated traffic calming has been shown to be effective at restraining vehicle speeds;

(2) the removal of the cobbled features that form part of the zone is likely to result in increased vehicle speeds unless alternative features are implemented;

(3) amendments to the current traffic calming scheme are not a priority for the County Council at the present time;

(4) the provision of upright 20mph repeater signs is not appropriate within a designated 20mph zone;

(5) Lewes District Council do not support the provision of 20mph roundels painted within the Conservation Area;

(6) the unauthorised signs will be removed.

Reasons

10.4 The existing 20mph zone and associated traffic calming scheme does restrain vehicle speeds to the appropriate levels and both roads have a good safety record. As the existing scheme is effective, changes to the features within the scheme would not be a priority for funding from the County Council's budget. Signage of speed limits is covered by national legislation, and unauthorised signage could affect enforcement action.

11 ROAD SAFETY AUDIT POLICY

11.1 The Lead Member considered a report by the Director of Communities, Economy and Transport.

DECISIONS

11.2 RESOLVED to approve the revised policy for Road Safety Audit as set out as Policy Summary PS5/3 in Appendix A of the report.

Reasons

11.3 The current policy for Road Safety Audit needs to be updated following revisions to the national guidance. It is necessary that Road Safety Audit policies and procedures conform to best practice in this field. Adopting the revised policy will ensure that this is done in the best interests of all highway users and the County Council.

Report to: **Lead Cabinet Member for Communities and Safety**

Date: **1 September 2017**

By: **Assistant Chief Executive**

Title of report: **Regulation of Investigatory Powers Act ('RIPA') update**

Purpose of report: **To review the County Council's use of powers under RIPA and to set the County Council's RIPA policy for 2017/18**

RECOMMENDATION: The Lead Member is recommended:

- (a) To note the County Council's use of RIPA authorisations**
 - (b) To note the additional RIPA authorised officers and Designated Person; and**
 - (c) To approve the amendments to the County Council's RIPA Policy as set out in Appendix 1**
-

1. Update: Authorisations made by the County Council

1.1 The County Council's use of RIPA authorisations is typically low. The number of authorisations made by the County Council over the last three years is:

2014/2015

2 (covert surveillance)

- To install a covert digital still camera to record persons visiting an address where the investigation was concerned with the suspected repeated financial abuse of the householder by tradesmen offering to undertake gardening and household work in excess of a reasonable charge and failing to provide a notice of cancellation rights.
- To carry out direct surveillance of retail premises, vehicles and persons, using equipment such as binoculars and recording equipment to capture evidence, where the investigation was concerned with the sale of illegal tobacco.

1 (communications)

- Investigation concerned with the financial abuse of a householder by tradesmen carrying out building work. Email and phone subscriber and account data required to identify the tradesmen.

2015/2016

1 (covert surveillance)

- To carry out direct surveillance of an individual where the investigation was concerned with whether that individual had obtained a disabled blue badge by supplying false information regarding their mobility.

2016/2017

0

2. Changes to Authorised and Designated Officers

2.1 The Council's current policy on the use of the surveillance and acquisition of communications data within the regulatory framework of RIPA has been updated to reflect staffing changes in that a number of persons who had the role of Authorising Officer (surveillance) and/or Designated Person (communications data) for the purpose of that Act have now left the Authority.

2.2 Current Authorising Officers are:

- Liz Rugg, Assistant Director of Children and Families
- Mark Stainton, Assistant Director Adult Social Care, Operations
- Lucy Corrie, Head of Communities

The Assistant Chief Executive, as the Council's Senior Responsible Officer, has identified the following additional individuals to be added to the list of Authorising Officers:

- Richard Strawson, Team Manager Trading Standards
- Matthew Knowles, Enforcement & Investigations Manager Trading Standards

2.3 The existing Designated Person in respect of authorisations for obtaining communications data is Lucy Corrie, Head of Communities. The Council's Senior Responsible Officer has identified Richard Strawson and Matthew Knowles to be added as additional Designated Persons.

2.4 Training has been given to all current and additional Authorising Officers and Designated Persons, with the exception of Richard Strawson who was unable to attend but is booked on a training course in November 2017.

3 Proposed changes to the Policy due to legislation

3.1 The current Policy requires updating in order to allow authorisations for direct surveillance to be given in respect of investigations into the sale of nicotine inhaling products to children under 18 years old or proxy purchasing of tobacco, including nicotine inhaling products, to children under 18 years old. To ensure compliance it is recommended that the Policy is amended at Section 12.2 c and at Annex 4 Paragraph 6.

3.2 Annex 4 Paragraph 6 already refers to the existing threshold for directed surveillance as being that the offence being prevented or detected must carry a maximum term of at least six months imprisonment or it must constitute an offence under sections 146, 147 or 147A of Licensing Act 2003 (sale of alcohol to children) or section 7 of the Children and Young Persons Act 1933 (sale of tobacco to children under 18 years old) but this is now

further stated in the main body of the Policy at Section 12.2 b.

4 Internet and social media investigations

4.1 On-line communication has grown and developed significantly over recent years. The use of this type of communication in the commission of crime is a recognised aspect of routine investigations. The requirement remains, however, that any surveillance activity can only be undertaken in accordance with RIPA. Use of details about individuals, groups or locations that are provided on social networking sites and a myriad of other means of open communication between people using the Internet and their mobile communication devices may require authorisation. Particularly where viewing of open source sites is repetitive and is for the purpose of intelligence gathering and data collation.

4.2 It is recommended that a new paragraph: 'Internet and Social Media Investigations' is inserted into the Policy at Section 3 to keep pace with these developments.

5 Retention of records and duration of authorisations

5.1 Although records are only required to be retained for at least three years, The Covert Surveillance and Property Interference: Code of Practice and the Covert Human Intelligence Sources: Code of Practice Order 2014 state that it is desirable to retain records for up to five years. It is therefore recommended that the Policy is amended at Section 5.1 to provide that records are to be retained for at least five years.

6 General proposed changes to the policy

6.1 The remainder of the amendments shown as track changes in the Policy at Appendix 1 have been made to improve the quality of the content.

7 Conclusion and reason for recommendation

7.1 It is proposed that the Lead Member notes the use of RIPA and approves the changes to the RIPA Policy.

PHILIP BAKER
Assistant Chief Executive

Contact Officer: Rachel Doran Tel No: 01273 481292
Local Member: All

Background Documents: None

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Policy in relation to the Regulation of Investigatory Powers Act 2000

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1. Introduction to Regulation of Investigatory Powers

This policy document is based on the requirements of the Regulation of Investigatory Powers Act 2000 (RIPA), The Protection of Freedoms Act 2012 and the Home Office codes, namely the;

- o Codes of practice for the acquisition, disclosure and retention of communications data, and;
- o Covert surveillance and covert human intelligence sources codes of practice

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Use of Covert Human Intelligence Sources (CHIS); and¶
Acquisition and Disclosure of Communications data.

Links to the above documents can be found at:-

<http://www.legislation.gov.uk/ukpga/2000/23/contents>
<http://www.legislation.gov.uk/ukpga/2012/9/contents>
<https://www.gov.uk/government/collections/ripa-codes>

- 1.1 Surveillance plays a necessary part in modern life. It is used not just in the targeting of criminals, but also as a means of preventing crime and disorder.
- 1.2 Within the County Council, trading standards officers may for example need to covertly observe and then visit a shop or business premises as part of their enforcement function to verify the supply of goods or services. During this visit it may be necessary to covertly video record a transaction as it takes place.
- 1.3 Similarly, planning enforcement staff may need to observe the activities of companies involved in mineral extraction, to ensure that statutory requirements are being met. Officers from Adult's and Children's Social Care Transport and Environment, Trading Standards and other services may all, on occasions, need to use covert surveillance techniques as part of their official duties when seeking to prevent or detect crime.
- 1.4 Covert Directed Surveillance is that undertaken in relation to a specific investigation or operation, where the person or persons subject to the surveillance are unaware that it is, or may be, taking place. The activity is also likely to result in obtaining private information about a person, whether or not it is specifically for the purpose of the investigation.
- 1.5 Our investigations may also require the use of Covert Human Intelligence Sources (CHIS). These may be undercover officers, agents or informants. Such sources may be used by the County Council to obtain and pass on information about another person, without their knowledge, as a result of establishing or making use of an existing relationship. This clearly has implications as regards the invasion of a person's privacy and is an activity, which the legislation regulates. A CHIS who was not an officer of the County Council would be used only rarely and in exceptional circumstances.
- 1.6 The RIPA introduced a system of authorisation and monitoring of surveillance activities, to ensure that the rights of the individual were not unnecessarily compromised, in the pursuance of regulatory compliance. The RIPA also requires a similar control and authorisation procedure to be in place in respect to the acquisition of communications data. The County Council will need to comply with

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these requirements when obtaining telephone subscriber, billing and account information and other communications data.

- 1.7 In addition, the Act put in place an Office of Surveillance Commissioners and the Interception of Communications Commissioner whose duties are respectively to inspect those public bodies undertaking covert surveillance and the acquisition of communications data. It also introduced an Investigatory Powers Tribunal to examine complaints that human rights have been infringed.

2. Policy Statement

- 2.1 East Sussex County Council will not undertake any activity defined within the RIPA without prior ~~, or emergency,~~ authorisation from a trained, senior officer who is empowered to grant such consents. The Assistant Chief Executive has been appointed the Senior Responsible Officer and, as such, has been given authority to appoint Authorising Officers (for surveillance activities), Designated Persons and Single Points of Contact (for the purposes of access to communications data) under the Act.

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- 2.2 The Authorising Officer or Designated Person will not authorise the use of surveillance techniques, human intelligence sources or access to communications data unless the authorisation can be shown to be necessary for the purpose of preventing or detecting crime.

- 2.3 In addition, the Authorising Officer or Designated Person must believe that the surveillance and/or the obtaining of communications data is necessary and proportionate to what it seeks to achieve. In making this judgement, the officer will consider whether the information can be obtained using other methods and whether efforts have been made to reduce the impact of the surveillance on other people, who are not the subject of the operation.

- 2.4 The responsibilities set out in paragraph 8.2 of this policy shall be the specific responsibility of the Senior Responsible Officer.

- 2.5 Applications for authorisation of surveillance, the use of a CHIS or the obtaining of communications data will ~~, except in emergency where legislation permits,~~ be made in writing on the appropriate form (See annexes 1, 2 or 3).

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- 2.6 Intrusive surveillance operations are defined as activities using covert surveillance techniques, on residential premises, or in any private vehicle, which involves the use of a surveillance device, or an individual, in such a vehicle or on such premises. East Sussex County Council officers are **NOT** legally entitled to authorise these types of operations.

- 2.7 However public bodies are permitted to record telephone conversations, where one party consents to the recording being made and a Directed Surveillance authorisation has been granted. On occasions, officers of the County Council do need to record telephone conversations ~~, to secure evidence.~~

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- 2.8 It is the policy of this authority to be open and transparent in the way that it works and delivers its services. To that end, a well-publicised Corporate Complaints procedure is in place and information on how to make a complaint to the

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Investigatory Powers Tribunal will be provided on receipt of a request by the Senior Responsible Officer.

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- 2.9 Elected members have the following responsibilities in connection with this policy and the County Council's use of the RIPA; they
- should review the authority's use of RIPA;
 - should set the policy at least once a year;
 - should consider internal reports on use RIPA on at least a quarterly basis to ensure that it is being used consistently with the local authority's policy and that the policy remains fit for purpose; and
 - should not be involved in making decisions on specific authorisations.

3. Internet and social media investigations

- 3.1 On-line communication has grown and developed significantly over recent years. The use of this type of communication in the commission of crime is a recognised aspect of routine investigations.
- 3.2 Observing an individual's lifestyle as shown in their social media pages or securing subscriber details for e-mail addresses is covered by the same considerations as off-line activity.
- 3.3 Staff using the internet for investigative purposes must not, under any circumstances, use their personal equipment or their personal social media or other accounts.
- 3.4 East Sussex County Council will provide equipment not linked to its servers for this purpose and will develop a number of "legends" (false on-line personalities) for use in investigations if necessary. A register of all such legends will be maintained by the Trading Standards Service.
- 3.5 Under no circumstances will a legend include personal details of any person known to be a real person, including their photograph, or a name known to be linked to the subject of the covert technique.
- 3.6 A log will be maintained by the Trading Standards Service of the use of each legend. The log will include details of the user, time, date and enforcement purpose for which the legend is used. The log will be updated each time a legend is used.
- 3.7 Although the viewing of open source data is unlikely to amount to obtaining private information and it is therefore unlikely that an authorisation will be required, repetitive viewing of open source sites for the purpose of intelligence gathering and data collation may require authorisation. If in doubt, the investigating officer should consult an Authorising Officer.
- 3.8 Where data has restricted access (e.g. where access is restricted to "friends" on a social networking site), an application for CHIS and, if appropriate, directed surveillance should be made before any attempt to circumvent those access controls is made.

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4. Obtaining Authorisation

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- 4.1 The Senior Responsible Officer shall designate by name one or more Directors, Heads of Service, Service Managers or equivalent to fulfil the role of Authorising Officer (for the purposes of Surveillance and CHIS authorisation) and Designated Person and Single Point of Contact (for the purposes of access to communications data). The Senior Responsible Officer shall maintain a register of the names of such officers.
- 4.2 Where the CHIS is a juvenile or a vulnerable person, or there is the likelihood that the information acquired will be Confidential Information then the authorisation must be from the Chief Executive or, in her absence, the Director of Corporate Resources.
- 4.3 Authorisations from the Authorising Officer for directed surveillance or the use of a CHIS shall be obtained using the appropriate application form (see annexes 1 and 2).
- 4.4 Applications for access to communications data shall be made via the National Anti Fraud Network (NAFN) (see annexes 3 and 6).
- 4.5 Guidance for completing and processing the application forms is attached (annexes 4,5,or 6).
- 4.6 Guidance on the management of CHIS is attached (annex 7).

~~3.7~~

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~~A case is not normally to be regarded as urgent unless the time that would elapse before the authorising officer was available to grant the authorisation would, in the judgment of the applicant officer, be likely to endanger life or jeopardise the investigation or operation for which the authorisation was being given.~~

5. Retention and Duration of authorisations

- 5.1 All records shall be kept for 5 years.

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Deleted: Directed Surveillance - 3 months
Conduct and use of Covert Human Intelligence Source - 12 months

Unless renewed or cancelled, authorisations are valid for
- a period of 3 months (for directed surveillance) and
- 12 months for a CHIS (one-month if the person is a juvenile)
and not for lesser periods.

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- 5.3 A notice or authorisation issued for the production of communication data will remain valid for one month .

6. Reviews

- 6.1 Regular review of authorisations and notices shall be undertaken by the relevant Authorising Officer to assess the need for the surveillance, authorisation or notice to continue. The results of the review shall be recorded on the central record of authorisations (see annexes 1 or 2 for review of directed surveillance or use of a CHIS forms). Where surveillance provides access to Confidential Information or involves collateral intrusion, particular attention shall be given to the review for the need for surveillance in such circumstances.
- 6.2 In each case, the Authorising Officer shall determine how often a review is to take place, and this should be as frequently as is considered necessary and practicable.

7. Renewals

- 7.1 If, at any time, an authorisation or notice ceases to have effect and the Authorising Officer considers it necessary for the authorisation or notice to continue for the purposes for which it was given, he or she may renew it, in writing, for a further period of:-

- three months – directed surveillance
- twelve months – use of a CHIS
- one month – access to communications data

(see annexes 1 or 2 for renewal forms of directed surveillance or use of a CHIS. Renewal of an authorisation or notice to obtain communications data is by means of a further authorisation or notice)

- 7.2 A renewal takes effect at the time at which the authorisation would have ceased to have effect but for the renewal. An application for renewal should not be made until shortly before the authorisation period is drawing to an end. Any person who would be entitled to grant a new authorisation can renew an authorisation. Authorisation may be renewed more than once provided they continue to meet the criteria for authorisation.

8. Cancellations

- 8.1 The Authorising Officer who granted or last renewed the authorisation or notice must cancel it if he/she is satisfied that the Directed Surveillance, the use or conduct of the Covert Human Intelligence Source or the access to communications data, no longer meets the criteria for which it was authorised (see annexes 1 or 2 for cancellation of directed surveillance or use of a CHIS forms). Cancellation of an authorisation or notice to obtain communications data should be made in writing to the communication service provider. When the Authorising Officer is no longer available this duty will fall on the person who has taken over the role of Authorising Officer or the person who is acting as Authorising Officer.
- 8.2 As soon as the decision is taken that Directed Surveillance should be discontinued or the use or conduct of the Covert Human Intelligence Source, no longer meets the criteria for which it was authorised the instruction must be given to those involved to stop all surveillance of the subject or use of the CHIS. The authorisation does not 'expire' when the activity has been carried out or is deemed no longer necessary. It must be either cancelled or renewed. The date and time when such

an instruction was given should be recorded in the central register of authorisations and the notification of cancellation where relevant.

9. Central Register and Oversight by Senior Responsible Officer

9.1 A copy of any authorisation ~~(including statements in respect of oral authorisations)~~, any renewal or cancellation (together with any supporting information relevant to such authorisation or cancellation) and any application, notice or authorisation in respect of communications data shall be forwarded to the Senior Responsible Officer within 5 working days of the date of the application, authorisation, notice, renewal or cancellation.

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9.2 The Senior Responsible Officer shall be responsible for:

- (a) keeping a register of the documents referred to in paragraph 8.1 above;
- (b) monitoring the quality of the documents and information forwarded to him;
- (c) the integrity of the process in place within the public authority for the management of CHIS;
- (d) monitoring compliance with Part II of the RIPA and with the Codes;
- (e) oversight of the reporting of errors to the relevant oversight Commissioner and the identification of both the cause(s) of errors and the implementation of processes to minimise repetition of errors;
- (f) engagement with the OSC and IOCCO inspectors when they conduct their inspections, where applicable;
- (g) where necessary, oversight of the implementation of post-inspection action plans approved by the relevant oversight Commissioner;
- (h) maintaining a RIPA training programme; and
- (i) raising awareness of RIPA and the RIPA policy across the County Council.

10. Training

10.1 The Authorising Officers, Designated Persons and Single Points of Contact shall be provided with training to ensure awareness of the legislative framework. Single Points of Contact can only be appointed following attendance at a training course accredited by the Home Office and passing a written examination.

11. Planned and Directed Use of Council CCTV Systems

11.1 The Council's CCTV surveillance systems shall not be used for Directed Surveillance, without the Senior Responsible Officer or other senior legal officer confirming to the relevant operational staff that a valid authorisation is in place.

11.2 Also, regard must be had to the provisions of the Protection of Freedoms Act 2012, which required a regulatory framework for surveillance camera systems comprising a code of practice and a surveillance camera commissioner - see the

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12. Obtaining Judicial Approval of Authorisations

12.1 Authorising Officers must when making authorisations be aware that each authorisation (or renewal of an authorisation) will be subject to judicial approval. The Protection of Freedoms Act 2012 amended RIPA, to require that where a Authorising Officer has granted an authorisation for the use of directed surveillance, acquisition of communications data or for the use of a CHIS, judicial approval will be required. The Council will be required to make an application, without giving notice, to the Magistrates' Court. The Magistrates will give approval if at the date of the grant of authorisation or renewal of an existing authorisation if and only if, they are satisfied that:

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- a. there were reasonable grounds for believing that the use of the directed surveillance, acquisition of communications data or use of a human covert intelligence source was reasonable and proportionate and that these grounds still remain.
- b. the "relevant conditions" were satisfied in relation to the authorisation. Relevant conditions are that:
 - (i) the relevant person was designated as an Authorising Officer or Designated Person;
 - (ii) it was reasonable and proportionate to believe that using covert surveillance, acquisition of communications data or use of a covert human intelligence source was necessary and that the relevant conditions have been complied with;
 - (iii) the grant or renewal of any authorisation or notice was not in breach of any restrictions imposed under section 25(3) of RIPA; and
 - (iv) any other conditions provided for by an order made by the Secretary of State were satisfied.

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12.2 Judicial approval will also review that the serious crime threshold has been met in relation to the carrying out of directed surveillance. This threshold is that the directed surveillance is for the purpose of preventing or detecting a criminal offence and meets the following conditions:

- a. that the criminal offence to be prevented or detected is punishable by a maximum term of at least six months' imprisonment; or
- b. constitutes an offence under sections 146, 147 or 147A of Licensing Act 2003 (sale of alcohol to children) or section 7 of the Children and Young Persons Act 1933 (sale of tobacco to children under 18 years old) or

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- c. constitutes an offence under section 92 Children and Families Act 2014 (sale of nicotine inhaling products to children under 18 years old) or proxy purchasing of tobacco, including nicotine inhaling products, to children under 18 years old under section 91 Children and Families Act 2014.

It is therefore essential that Investigating officers consider the penalty attached to the criminal offence which they are investigating, before considering whether it may be possible to obtain an authorisation for directed surveillance

If the Magistrates' Court refuses to approve the grant of the authorisation, then it may make an order to quash that authorisation.

12.3 No activity permitted by the authorisation granted by the Authorising Officer may be undertaken until the approval of the Magistrates' Court to that authorisation has been obtained.

To ensure compliance with this requirement, any Authorising Officer who proposes to approve an application for the use of directed surveillance, acquisition of communications data or for the use of a CHIS must immediately inform the RIPA Monitoring Officer by telephone or e-mail of the details of the authorisation. The RIPA Monitoring Officer will then make the necessary arrangements for an application for an order to approve the authorisation to be made to the Magistrates' Court. The Authorising Officer and the Investigating Officer may be required to attend the Magistrates' Court to support the application.

Glossary

"**Confidential Information**" consists of matters subject to legal privilege, confidential personal information, or confidential journalistic material.

"**Directed Surveillance**" is defined in section 26 (2) of RIPA as surveillance which is covert, but not intrusive (i.e. takes place on residential premises or in any private vehicle), and undertaken:

- (a) for the purpose of specific investigation or specific operation;

(b) in such a manner is likely to result in the obtaining of private information about a person (whether or not one specifically identified for the purposes of the investigation or operation); and

(c) otherwise than by way of an immediate response to events or circumstances the nature of which is such that it would not be reasonably practicable for an authorisation under Part II of RIPA to be sought for the carrying out of the surveillance.

"A person is a Covert Human Intelligence Source" if:

- he establishes or maintains a personal or other relationship with a person for the covert purpose of facilitating the doing of anything within paragraph (b) or (c);
- he covertly uses such a relationship to obtain information or to provide access to any information to another person ; or
- he covertly discloses information obtained by the use of such a relationship, or as a consequence of the existence of such a relationship.

(See section 26 (8) of RIPA)

"Communications Data is:-

(a) any traffic data comprised in or attached to a communication (whether by the sender or otherwise) for the purposes of any postal service or telecommunication system by means of which it is being or may be transmitted;
(NOT AVAILABLE TO LOCAL AUTHORITIES)

(b) any information which includes none of the contents of a communication (apart from any information falling within paragraph (a)) and is about the use made by any person-

(i) of any postal service or telecommunications service; or

(ii) in connection with the provision to or use by any person of any telecommunications service, of any part of a telecommunication system;

(c) any information not falling within paragraph (a) or (b) that is held or obtained, in relation to persons to whom he provides the service, by a person providing a postal service or telecommunications service.

(See section 21(4) of RIPA)

"Senior Responsible Officer" means the Assistant Chief Executive.

Annex 1 – Directed Surveillance forms

- Application for Authorisation to Carry Out Directed Surveillance
- Review of Directed Surveillance Authorisation
- Cancellation of a Directed Surveillance Authorisation
- Application for Renewal of a Directed Surveillance Authorisation

(Forms available at)

[Version 6.0 June 2017](#)

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Authorising Officers are:

Liz Rugg, Assistant Director of Children and Families
Mark Stainton, Assistant Director Adult Social Care, Operations
Lucy Corrie, Head of Communities
Richard Strawson, Team Manager Trading Standards
Matthew Knowles, Enforcement & Investigations Manager Trading Standards

<https://www.gov.uk/government/collections/ripa-forms--2>

Annex 2 – Covert Human Intelligence forms

- Application for Authorisation of the Use or Conduct of a Covert Human Intelligence Source
- Review of a Covert Human Intelligence Source Authorisation
- Cancellation of an Authorisation for the use of or Conduct of a Covert Human Intelligence Source
- Application for renewal of a Covert Human Intelligence Source Authorisation

(Forms available at)

Authorising Officers are:

Liz Rugg, Assistant Director of Children and Families
Mark Stainton, Assistant Director Adult Social Care, Operations
Lucy Corrie, Head of Communities
Richard Strawson, Team Manager Trading Standards
Matthew Knowles, Enforcement & Investigations Manager Trading Standards
<https://www.gov.uk/government/collections/ripa-forms->

Annex 3 – Access to Communications Data forms

- ☐ Application for access to Communications Data

Applications must be made on the CycComms system which is available at www.nafn.gov.uk.

Designated Persons are Lucy Corrie Head of Communities and Richard Strawson, Team Manager Trading Standards.

Matthew Knowles, Enforcement and Investigations Manager, Trading Standards

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Annex 4 - Guidance on completing Directed Surveillance forms

Details of Applicant

Details of requesting officer's work address and contact details should be entered.

Details of Application

1. Give rank or position of authorising officer

Fill in details of Authorising Officer (see paras 3.1 and 3.2 of Policy)

2. Purpose of the specific operation or investigation

Outline what the operation is about and what is hoped to be achieved by the investigation. Indicate whether other methods have already been used to obtain this information. Give sufficient details so that the Authorising Officer has enough information to give the Authority.

3. Describe in detail the surveillance operation to be authorised and expected duration, including any premises, vehicles or equipment (e.g. camera, binoculars, recorder) that may be used

Give as much detail as possible of the action to be taken including which other officers may be employed in the surveillance and their roles. If appropriate append any investigation plan to the application and a map of the location at which the surveillance is to be carried out.

4. The identities, where known, of those to be subject of the directed surveillance

5. Explain the information that it is desired to obtain as a result of the directed surveillance

This information should only be obtained if it furthers the investigation or informs any future actions

6. Identify on which grounds the directed surveillance is necessary under section 28(3) of RIPA

The ONLY grounds for carrying out Directed Surveillance activity is for the purpose of preventing or detecting crime under the Regulation of Investigatory Powers (Directed Surveillance and Covert Human Intelligence Sources) (Amendment) Order 2012 (SI 2012/1500) which came into force on 1 November 2012. It restricts Authorising Officers in a local authority in England or Wales from authorising the carrying out of directed surveillance unless it is for the purpose of preventing or detecting a criminal offence and meets the following conditions:

- ☐ that the criminal offence to be prevented or detected is punishable by a maximum term of at least six months' imprisonment; or

- constitutes an offence under sections 146, 147 or 147A of Licensing Act 2003 (sale of alcohol to children) or section 7 of the Children and Young Persons Act 1933 (sale of tobacco to children under 18 years old), or section 92 Children and Families Act 2014 (sale of nicotine inhaling products to children under 18 years old) or proxy purchasing of tobacco, including nicotine inhaling products, to children under 18 years old under section 91 Children and Families Act 2014.

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It is therefore essential that Investigating officers consider the penalty attached to the criminal offence which they are investigating, before considering whether it may be possible to obtain an authorisation for directed surveillance

This can be used in the context of local authority prosecutions, or where an employee is suspected of committing a criminal offence e.g. fraud.

7. Explain why this directed surveillance is necessary on the grounds you have identified (code paragraph 2.4).

Outline what other methods may have been attempted in an effort to obtain the information and why it is now necessary to use surveillance.

8. Supply details of any potential collateral intrusion and why the intrusion is unavoidable (code paragraphs 2.6 -2.10) Describe precautions you will take to minimise collateral intrusion

Who else will be affected by the surveillance, what steps have been done to avoid this, and why it is unavoidable?

9. Explain why the directed surveillance is proportionate to what it seeks to achieve. How intrusive might it be on the subject of surveillance or on others? And why is this intrusion outweighed by the need for surveillance in operational terms or can the evidence be obtained by any other means? [Code paragraph 2.5]

If the Directed Surveillance is necessary, is it proportionate to what is sought to be achieved by carrying it out? This involves balancing the intrusiveness of the activity on the target and others who may be affected by it against the need for the activity in operational terms. Reasons should be given why what is sought justifies the potential intrusion on the individual's personal life and his privacy. The activity will not be proportionate if it is excessive in the circumstances of the case or if the information which is sought could reasonably be obtained by other less intrusive means.

10. Confidential information (Code paragraphs 3.1 to 3.12)

Will information of a confidential nature be obtained (i.e. communications subject to legal privilege, or communications involving confidential personal information and confidential journalistic material) if so the appropriate level of authorisation must be obtained (see para 3.2 of the Policy).

12. Authorising Officer's Statement

13. Authorising Officer's comments

Must be completed outlining why it is proportionate and why he/she is satisfied that it is necessary.

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Annex 5 - Guidance on completing Covert Human Intelligence forms

1. Details of Application

Authority Required

Fill in details of Authorising Officer (see paras 3.1 and 3.2 of the Policy)

Where a vulnerable individual or juvenile source is to be used, the authorisation **MUST** be given by Chief Executive or in her absence the Chief Officer.

2. Describe the purpose of the specific operation or investigation

Sufficient details so that the Authorising Officer has enough information to give Authority. Outline what the operation is about and the other methods used already to obtain this information.

3. Describe in detail the purpose for which the source will be tasked or used. Give as much detail as possible as to what the use of the source is intended to achieve.

4. Describe in detail the proposed covert conduct of the source or how the source is to be used.

Describe in detail the role of the source and the circumstances in which the source will be used

5. Identify on which grounds the conduct or the use of the source is necessary under Section 29(3) of RIPA.

The **ONLY** grounds for the use or conduct of a CHIS are for the purpose of preventing or detecting crime or of preventing disorder

This can be used in the context of local authority prosecutions, or where an employee is suspected of committing a criminal offence e.g. fraud.

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6. Explain why this conduct or use of the source is necessary on the grounds you have identified (Code para 2.4)

Outline what other methods may have been attempted in an effort to obtain the information and why it is now necessary to use surveillance for the investigation to proceed.

7. Supply details of any potential collateral intrusion and why the intrusion is unavoidable (Code paras 2.6 -2.10)

Who else will be affected, what steps have been done to avoid this, and why it is unavoidable?

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8. Are there any particular sensitivities in the local community where the source is to be used? Are similar activities being undertaken by other public authorities that could impact on the deployment of the source? (see Code 2.9)

Ensure that other authorities such as the police or other council departments are not conducting a parallel investigation or other activity which might be disrupted.

9. Provide an assessment of the risk to the source in carrying out the proposed conduct. (see Code 2.9)

A risk assessment will have to be carried out to establish the risks to that particular source, taking into account their strengths and weaknesses. The person who has day to day responsibility for the source and their security (the 'Handler') and the person responsible for general oversight of the use made of the source (the 'Controller') should be involved in the risk assessment.

10. Explain why this conduct or use of the source is proportionate to what it seeks to achieve. How intrusive might it be on the subject(s) of surveillance or on others? How is this intrusion outweighed by the need for a source in operational terms, and could the evidence be obtained by any other means? [Code paragraph 2.5]

If the use of a Covert Human Intelligence Source is necessary, is it proportionate to what is sought to be achieved by carrying it out? This involves balancing the intrusiveness of the activity on the target and others who may be affected by it against the need for the activity in operational terms. Reasons should be given why what is sought justifies the potential intrusion on the individual's personal life and his privacy. The activity will not be proportionate if it is excessive in the circumstances of the case or if the information which is sought could reasonably be obtained by other less intrusive means.

11. Confidential information (Code paras 3.1 to 3.12). Indicate the likelihood of acquiring any confidential information.

Will information of a confidential nature be obtained (i.e. communications subject to legal privilege, or communications involving confidential personal information and confidential journalistic material) if so the appropriate level of authorisation must be obtained (see para 3.2 of the Policy).

12. Authorising Officer's comments

Must be completed outlining why it is proportionate and why he/she is satisfied that it is necessary to use the source and that a proper risk assessment has been carried out.

Annex 6 – Guidance on accessing Communications Data

[Any application for communications data (the who, when and where of a communication) must be completed on the CycComms data workflow system on the National Anti- fraud Network website at www.nafn.gov.uk. CycComms is an automated process which will enable you to apply for information, receive responses and manage your application. The National Anti-fraud Network SPoC, will act as a gatekeeper for your application, ensuring that it is practical and lawful and will engage with you to proactively provide advice, support and the most appropriate route which may require judicial approval. . If it meets the legal threshold for obtaining communications data NAFN will post it on the website for approval by the appropriate Designated Person.

This procedure necessitates the applicant to be registered with the National Anti-fraud Network prior to making the application. For details on how to do this the applicant should visit www.nafn.gov.uk.

If rejected by the Designated Person, NAFN will retain the application and inform the applicant in writing of the reason(s) for its rejection.

Comprehensive guidance on the application process is also available via the National Anti-fraud Network website at www.nafn.gov.uk]

1 - 7. Details of Applicant etc

Details of requesting officer's Department, Grade and contact details should be entered. The unique reference number at 4 would normally be entered by NAFN.

8. Statutory Purpose

The ONLY grounds for accessing communications data is for the purpose of preventing or detecting crime,

This can be used in the context of local authority prosecutions, or where an employee is suspected of committing a criminal offence e.g. fraud.

9. Communications Data

Describe the communications data, specifying, where relevant, any historic or future date(s) and, where appropriate, time period(s)

Indicate the time periods within which the data is required. For example subscriber details can change over relatively short periods of time. Also billing data can be expensive to retrieve and should only be requested for times relevant to the investigation. It is therefore important to be specific as to the relevant time otherwise there may be collateral intrusion, the data obtained may not be relevant or the cost may be prohibitive. Times should be specified as GMT or BST. If unsure as to whether the data can be obtained from a CSP NAFN should be consulted.

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10. Necessity

Outline brief details of the investigation, the circumstances leading to the application, the link between the communications data and the subject under investigation, the source of the data and how this data links to the offence or subject under investigation.

11. Proportionality

Explain what you expect to achieve by obtaining the requested data; what will be done with the data; how it will benefit the investigation and how the level of intrusion is justified when taking into consideration the benefit the data will give to the investigation. Also explain why the specific date/timescale has been requested and how this is proportionate to what is trying to be achieved.

12. Collateral Intrusion

Collateral intrusion is intrusion into the privacy of innocent third parties. It is important to detail any plan to minimise collateral intrusion. If the subject has been contacted via the communication service (e.g. telephone number or e-mail) or if it has been used in business correspondence, advertising etc this should be explained as this demonstrates that it is being used by the subject and is therefore unlikely to result in collateral intrusion. Explain how data obtained which refers to third parties will be handled.

13. Timescale

Indicate whether the application is urgent. The Code of Practice requires CSPs to disclose the data within ten working days (an authorisation or notice will remain valid for one month)

Annex 7 – Guidance on Management of Covert Human Intelligence Sources

The Covert Human Intelligence Sources Code of Practice can be found on the [Government website](#):

<https://www.gov.uk/government/publications/covert-surveillance-and-covert-human-intelligence-sources-codes-of-practice>

Deleted: Home Office website at:¶
<http://www.homeoffice.gov.uk/publications/counter-terrorism/ripa-forms/code-practice-human-intel?view=Binary>

Deleted: This guidance is taken from Chapter 6 of the Code of Practice.

1. Tasking

- 1.1 Tasking is the assignment given to the CHIS (i.e. to obtain, provide access to or disclose information). Where the CHIS's task involves establishing or maintaining a personal or other relationship for a covert purpose, authorisation for the use of the CHIS should be obtained in advance.
- 1.2 Authorisations should not be drawn so narrowly that a separate authorisation is required each time the CHIS is tasked. Rather, an authorisation might cover, in broad terms, the nature of the source's task. If the nature of the task changes significantly, then a new authorisation may need to be sought.
- 1.3 In the event of any unforeseen action or undertakings during the task, these must be recorded as soon as practicable after the event. If the existing authorisation is insufficient it should either be updated at a review (for minor amendments only) or it should be cancelled and a new authorisation should be obtained before any further such action is carried out.
- 1.4 Where it is intended to task a CHIS in a significantly greater or different way than previously identified, the Handler and the Controller must refer the proposed tasking to the Authorising Officer and the details of such referrals must be recorded. The Authorising Officer should consider whether the existing authorisation is sufficient or needs to be replaced, which must be done in advance of any tasking.

2. Handlers and controllers

- 2.1 For each authorised CHIS surveillance, the Authorising Officer shall appoint an appropriate officer of the Authority ('the Handler') to have day to day responsibility for:
 - Dealing with the CHIS;
 - Directing the day to day activities of the CHIS;
 - Recording the information supplied by the CHIS; and
 - Monitoring the CHIS's security and welfare.
- 2.2 For each authorised CHIS surveillance, the Authorising Officer shall appoint an appropriate officer of the Authority ('the Controller') to be responsible for the management and supervision of the Handler and general oversight of the use of the CHIS.

3. Joint working

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3.1 There are many cases where the activities of a CHIS may provide benefit to more than a single public authority. For example, where a CHIS provides information relating to environmental health issues and offences of criminal damage, in a joint police/ local authority anti-social behaviour operation on a housing estate.

3.3 In the event of a joint activity, agreements with the other authority must be set out in writing.

4. Security and Welfare

4.1 Prior to authorising the use or conduct of CHIS, the Authorising Officer should be satisfied that a risk assessment has been carried out. The risk assessment should determine the risk to the CHIS of any tasking and the likely consequences should their identity become known; and should consider the ongoing security and welfare of the CHIS after the cancellation of the authorisation. Consideration should also be given to the management of any requirement to disclose information tending to reveal the existence or identity to, or in court.

4.2 The Handler is responsible for bringing to the attention of the Controller any concerns about the personal circumstances of the CHIS, insofar as they might affect:

- the validity of the risk assessment;
- the conduct of the CHIS; and
- the safety and welfare of the CHIS.